



PRIVACY & SECURITY

Privacy and security

Your personal information. You leave them with us, because you have to do that if you want to order something. But we can imagine that you would like to know why we ask for your personal information and what we do with it. We are happy to tell you that here. If you have any questions after reading this page, please let us know via our customer service.

Very safe

All data that you leave with us will be locked securely under lock and key. We do this with one of the most modern techniques: the Secure Socket Layer (SSL). Those who have nothing to do with your data simply cannot access it. If we give your data to someone else - you can read below why and when we do that - then we require that the other person treats your data as carefully as we do and uses it only for the purpose for which he received it. If you feel that this is not happening, let us know via our customer service.

In person

We often use your data to provide you with the most personal shopping experience possible. We adjust what you see on eXposed.fit to your interests. In this way we make one person happy with offers for Barbie dolls and the other with the latest news in the field of electronics. We use for example data from previous orders, your IP address and cookies. You can read more about cookies below.

What else do we do with your data

We use your data for various purposes. Below you can see which goals they are. We use data received from you, but also data collected by ourselves. For example, data about your visit to our website.

- **Deliver your order**

For your order we need your name, e-mail address, address (es), payment details and sometimes your telephone number. That way we can deliver your order and keep you informed about your order. We also give your information to others if necessary for an order, for example to delivery services and our distribution center. And if you order from eXposed.fit from an external seller, we provide your information to this seller. We require our external sellers to handle your data with the same care as we do.

- **Your account**

In your eXposed.fit account we store the following information, among other things: your name, address (s), telephone number, e-mail address, delivery and payment details and





specified information and interests (for example if we have asked you for your date of birth) . Handy, because then you don't have to enter this information every time. We also store information about your previous orders and reviews that you have placed. Then you can easily find it again.

- **Customer service**

You can call us and chat with our virtual assistant Billie on our website. To help you quickly with questions, we use your data and we make notes that we keep. Handy if you call us again. Information about the telephone conversation with you is recorded and a chat with Billie is also saved. In this way you help us analyze and improve our services. Sometimes we use another party to answer your questions. He can use your data for this.

- **Newsletters**

You can sign up for our various newsletters. This way you stay informed of our offers, promotions and our news. We have general and personal newsletters. We compile the personal newsletters based on your data, such as previous orders. That makes the newsletter more interesting for you. If you no longer wish to receive newsletters from us, unsubscribe here. Simple right?

- **Reviews**

We love reviews. And our customers too. If you want to write a review, choose whether your personal information or your name is visible to other visitors and whether we can contact you about your review. We keep track of who writes which review and your reviews are also in your account.

- **Contests**

If you participate in a promotion or competition, we ask for your name, address and e-mail address. This way we can carry out the promotion and announce the prize winner(s). We also measure the response to our advertising campaigns in this way.

- **Personal shopping**

We have so many items in our store that we are happy to help you on your way. For example, by pointing out articles that are of interest to you. This is based on your previous visits to our website. We then look at cookies and your IP address, but also at what you previously purchased from us and your interests that we know because we asked you about them. We will not give the book that you have just bought as a reading tip. Read more about cookies here and how you can turn them off if you want.

- **Improvement of our store and service**





We are constantly improving our services. That is why we can use your data to ask you if you want to participate in a no-obligation customer or market survey. Sometimes others do that research for us. We provide that other than your e-mail address. The other person must of course also adhere to our privacy rules. For example, your e-mail address must be deleted after the investigation.

- **Fraud**

Nobody is waiting for fraud, including us. That is why we use customer data to investigate, prevent and combat fraud. If necessary, we provide customer information to the government.

- **Postpay**

If you buy items that you do not want to pay immediately, we can check your creditworthiness. We can use external agencies for this. This is also stated in our general terms and conditions (article 5, paragraph 4). For that research, we may provide your information to others who may only use this information for that purpose.

- **Buy from external eXposed.fit sellers**

Other sellers also offer their range on eXposed.fit. If you purchase from another vendor at eXposed.fit, you can contact that vendor via a web form. eXposed.fit stores the messages that you send to that seller. This way we can help you if there are questions or problems. With the saved messages we also view what the sellers are doing. And we use the messages to improve our store. More information can be found here.

- **Business customers and partner program**

We also store contact information for our business customers and partners. If it is personal data, we treat this data just like that of our other customers.

- **Social media**

If you use social media, such as Facebook, you can log in to our website in some places with your social media account. If, when you are logged in, you indicate that you like an article, that article will appear on your social media account. eXposed.fit will not get access to your social media account, but you can share articles that you find useful, useful or useful with your friends. If you ask us a question via social media and we see that question pass by, we will save that message and your account name so that we can respond to your message.

- **Ebooks security**

We find it illegal to copy ebooks. Authors and publishers depend on the income from ebooks. The ebooks that we sell are therefore equipped with a so-called watermark protection. The watermark has visible and invisible features. For example, pages of the





ebooks are provided with unique data. This way we can find out who ordered the book. When ebooks are copied illegally, we may have a contractual or legal obligation to tell who the buyer of the original ebooks is.

What don't we do with your data?

We never use your data to show you different prices than other customers. All our customers see the same prices for our items and products. We will never sell your data to others.

Is your information incorrect or do you have other questions?

If something is not right or you want to view your details, please contact our customer service. We are ready to help you 24/7.

Have a cookie with it?

Cookies are small pieces of information that are stored on your computer during internet browsing. The information is necessary for the correct functioning of a website. Cookies can collect personal information.

Cookies from eXposed.fit are safe for your PC, laptop, telephone or tablet. We use cookies to recognize you when you visit us, but also to ensure that our website works well and you can enjoy shopping. Cookies give us information about the use of our services. This way we can improve it and adapt it to the wishes of our customers.

Cookies ensure that:

- you remain logged in and can shop undisturbed;
- items are kept in your shopping cart;
- you shop safely at eXposed.fit;
- you can read and write reviews and watch videos;
- the website is fast;
- we can detect errors and inconvenience on the website;
- we can test improvements;
- we can advise you personally based on what you have previously purchased and / or viewed;
- you can share products via social media such as Facebook and Google.





How long do cookies remain?

Most cookies from eXposed.fit disappear when you close the browser. Some cookies remain for a few days to a few years. You can delete them yourself at any time via your browser.

Delete or disable cookies

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